



smartServe

wall mounted kiosk

space saving and DDA compliant
addition to our self-service range

smartServe wall mounted from Intellident is a space-saving option for libraries who do not have the room to integrate a floor standing self-service unit. Patrons need only present their library card to the terminal and hold the items against the front of the machine to complete the process and, in addition, our terminals also feature several options for payment, borrowing and renewal to complete the self-service experience.

Key features of the wall mounted smartServe include:

Powered by Liber8

Liber8 is the library software that manages the entire self-service range. Providing communications between the Library Management System (LMS) and the front-end with which the customer interacts, Liber8 offers a dynamic, customisable and user friendly system for patrons and staff alike.

Payment

smartServe wall mounted includes the option to integrate either smart card or coin-based payment facilities in order that patrons can pay for items on their account. The unit has been created to optionally add and remove payment as required without detracting from the overall appearance.

Flexibility and accessibility

The unique design of the wall mounted unit means that it can be placed at a DDA compliant height in the library or in a dedicated children's reading area, instead of having to purchase a separate unit to accommodate different user requirements.

Intuitive

As with all our self-service terminals, being able to create an intuitive experience for the user is key to our design. Alongside our Liber8 software, smartServe wall mounted has a new feature whereby lights interact with the patron to guide and assist them through the self-service process.

Space saving

The unit can be fitted to any internal wall within the library - supporting or stud. It is ideal for use where space is at a premium and requires minimal surface area without compromising on the performance of the technology or intruding on the library environment.

Design options

Libraries can choose from a variety of trim finishes, including the colour of the wooden surfaces and the Liber8 interface. This customisation allows the library to choose a design that fits best with their environment, whether that is to blend in or stand out is entirely the libraries decision.

Order code(s)	INT-TERM-10019 smartServe wall mounted
Software	Microsoft Windows XP (SP2) operating system, running the Intellident Liber8 software platform. Network connectivity via the LMS
Dimensions	1165mm height, 295mm depth, 470mm width (1030mm incl. shelves)
Coin system	Industrial coin receipt mechanism can accept UK sterling or Euro coin in all denominations. Secure coin storage area is accessed with separate key.
Touch-screen	Large 19" touch screen
Receipt printer	Fully customisable receipts, printed on thermal 180mm width roll. Approx length of roll 160 metres
Membership cards supported	Barcode (full range of symbologies), magnetic stripe, RFID and manual screen entry
Reporting	Remote configuration and diagnostics available via Liber8 software platform, including: receipt and screen configuration, receipt low, bin full and coin storage limit notifications.
Options	<p>INT-EQUI-10018 smartServe smart card module</p> <p>INT-EQUI-10020 smartServe coin mechanism module</p> <p>INT-EQUI-10024 smartServe magstripe module</p> <p>INT-EQUI-10019 smartServe wall mounted shelf</p>

Library Management System connection

As with all the Intellident self-service solutions, the smartServe wall mounted terminal connects to existing Library Management Systems (LMS) using the industry standard SIP2 protocol. By configuring the Liber8 self-service software to suit the individual requirements of the library, little or no alterations are required to the LMS.

For more information on the range of products available in the Smart Library, please visit

www.intellident.co.uk/libraries

