



smartServe™

self-service kiosk

*premium self-service solution with
full range of payment facilities*

smartServe™ from Intellident is a unique terminal designed to incorporate the full range of self-service functions, allowing for a modular approach to today's self-service library. Our expertise with Radio Frequency Identification (RFID) technology has enabled us to develop a self-service terminal that gains the maximum performance from the technology without compromising on quality, aesthetics or functionality. The kiosk has a hard wearing, durable finish ensuring a long life even in the most demanding of environments.

Key features of smartServe™ include:

Powered by Liber8™

Liber8™ is the library software that manages the entire self-service range. Providing communications between the Library Management System (LMS) and the front-end with which the customer interacts, Liber8™ offers a dynamic, customisable and user friendly system for patrons and staff alike.

Payment modules

The smartServe™ kiosk facilitates modular payment methods (smart card, chip & pin or coin) and allows each individual add-on module to blend seamlessly into the design. It is possible to choose one, all or a combination of modules and its unique design ensures it is future-proofed should an alternative method be required.

Modular design options

smartServe™ is flexible through its modular design, with libraries being able to choose from a variety of finishes, including the colour of the shelving surfaces and the Liber8 interface. This customisation allows the library to choose a design that fits best with their environment; to blend in or stand out is entirely the library's decision. Additionally, each smartServe™ has the option of return bin modules finished in the same hard-wearing material as the kiosk.

Intuitive

As with all our self-service terminals, being able to create an intuitive experience for the user is key to our design. Alongside Liber8™, smartServe™ has a new feature whereby lights interact with the patron to guide and assist them through the self-service process, for example, the book aperture will light up when the patron needs to take their books, or the receipt printer will light up when they need to remove their receipt. This addition ensures that the patron quickly becomes confident in how the terminals are used, ensuring they will return time and again.

Accessibility

smartServe™ provides access to all the user functions, for instance touch screen access, card reader and receipt printer, at or below 1.2m, fully in line with DDA requirements. This provides safe and comfortable access to able bodied users, wheelchair users and children as young as 5 years old.

Order code(s)	INT-TERM-10012, smartServe™ full height
Software	Comes complete with Microsoft Windows XP (SP2) operating system, ready to run the Intellident Liber8™ software platform. Network connectivity is required to the LMS
Dimensions (mm)	
Weight	75kg
Book capacity	The read aperture can accommodate approximately 30 books at any one time
Coin system	Industrial coin receipt mechanism can accept UK sterling or Euro coin in all denominations. Secure coin storage area is accessed with separate key
Touch-screen	Large 19" touch screen, fully readable at all angles
Receipt printer	Fully customisable receipts, printed on thermal 112mm width roll. Approx length of roll 160 metres
Membership cards supported	Barcode (full range of symbologies), ISO compatible smart cards, magnetic stripe, RFID and manual screen entry
Reporting	Remote configuration and diagnostics available via Liber8 software platform, including: receipt and screen configuration, receipt low, bin full and coin storage limit notifications
Options	<p>INT-TERM-10014 smartServe™ return bin left</p> <p>INT-TERM-10015 smartServe™ return bin right</p> <p>INT-TERM-10016 smartServe™ return bin centre</p> <p>INT-EQUI-10017 smartServe™ chip & pin module</p> <p>INT-EQUI-10018 smartServe™ smart card module</p> <p>INT-EQUI-10024 smartServe™ magstripe module</p>